



San Mateo County Private Defender Program
CLIENT SURVEY

The San Mateo County Private Defender Program has an ongoing policy of asking for feedback concerning the attorneys who are assigned cases through the program. We would appreciate your answering the questions below concerning the lawyer who recently represented you through our office. According to our records, the attorney who represented you in court was _____.

We have enclosed a stamped, self-addressed envelope for your convenience in returning this questionnaire.

Opportunity to Communicate:

Did your attorney return phone calls? Yes No Sometimes

Did you have a chance to meet with the attorney before your first court appearance? Yes No

Did you have enough time with your attorney to discuss your case? Yes No

Did your attorney explain sufficiently what was going on with your case? Yes No

Representation:

Did your attorney appear to be prepared in court? Always Sometimes Never

Was your attorney on time for meetings with you?

Always Sometimes Never We did not have meetings

If you did not have meeting(s) with your attorney outside of court, please explain why:

Other:

Were you satisfied with the overall representation of your attorney: Yes No

If not, please explain below. Attach a separate page if necessary.

Please make any additional comments here. Attach a separate page if necessary.

(Please do NOT provide any information about your case that you want to remain private between you and the attorney):

Date: _____ Signature: _____

Print Your Name: _____